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## Scam of The Week: Apple Store Refund Request Phishing Email

A new Phishing attack is using a very realistic-looking Apple App Store message to trick you into trying to prevent getting charged for something you did not buy. This attack may make it through all the spam filters into your inbox so you need to be alert for this scam.

This phishing attack tries to make you fill out a page with your full address and credit card information so that you “will not get charged”. If you or a family member would fall for this trick though, it is highly likely that your credit card would get fraudulently charged quickly.

Remember to never click on links in emails to go to a vendor’s website. Always use your browser and either type in the address of the company or use a bookmark you have set yourself earlier. And while we are at it, never open an email attachment you did not ask for. Let’s stay safe out there and Think Before You Click!

Below is pulled from Apple’s Support Page:

### Identifying legitimate emails from the iTunes Store

*Learn how to identify legitimate emails from the iTunes Store.*

The iTunes Store will never ask you to provide personal information or sensitive account information (such as passwords or credit card numbers) via email.

Email messages that contain attachments or links to non-Apple websites are from sources other than Apple, although they may appear to be from the iTunes Store. Most often, these attachments are malicious and should not be opened. You should never enter your Apple account information on any non-Apple website. Apple websites that require Account information have [apple.com](http://apple.com), such as <http://store.apple.com>, or [iforgot.apple.com](http://iforgot.apple.com) (with the exception being [iCloud.com](http://icloud.com)).

iTunes Store will never ask you to provide via email:

- Social Security Number
- Mother’s maiden name
- Full credit card number
- Credit card CCV code

If you are asked to update your account information, make sure that you do so only in iTunes or on a legitimate page on [Apple.com](http://Apple.com), such as the online Apple Store.